

NetGain Motors, Inc.

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NetGain's Service Commitment

NetGain Motors, Inc. strives to maintain the highest customer service ratings of any distributor. Our Service Commitment Policy is focused on strong communications, timely responses, and a friendly, helpful atmosphere and interactions. With that in mind, we have developed our 7-Step Service Commitment.

NetGain Motors, Inc. can provide:

- 1. Pre-design performance evaluation modeling service**
- 2. Someone for discussions with dealers and customers throughout the design process**
- 3. Racing engineering, EV experience, and contacts for specific problem solving**
- 4. Specific motor dynamics modeling**
- 5. Special order spline and shaft designs, when needed**
- 6. Expediting and specialty shipping arrangement services**
- 7. After sale follow up with 1 year limited warranty**

We are happy to offer this Commitment, especially since you have made one with us with the “**Dealers Terms of Sale**”.